



NuWay-K&H Cooperative
PO Box Q
Trimont, MN 56176

NuWay-K&H Cooperative
PO Box 188
Wesley, IA 50483

Trimont Office: 800-445-4118
Wesley Office: 800-244-6101
NuWay-KandH.com

CREDIT APPLICATION

Reason for Application (Check all that apply): ☐ Farm Account ☐ Propane/Refined Fuels ☐ Fuel Card(s)

Credit Amount Requesting: \$ _____

- ☐ \$0 - \$2,500 Application Only
☐ \$2,501 - \$25,000 Application Only
☐ \$25,001 - \$100,000 Complete Application, 2 years of balance sheets and cash flows
☐ Over \$100,001 Complete Application, 2 years of balance sheets and cash flows and tax returns

The applicant is: ☐ Individual ☐ Sole Proprietor ☐ Partnership ☐ Corporation ☐ LLC _____

Name of Account Manager/Salesman: _____

Entity Name:		Entity TIN:	
First Name:	MI:	Last Name:	
Mailing Address:			
Physical Address:			
City:		State:	Zip Code:
Home Phone:	Work Phone:		Cell Phone:
SSN:			
Date of Birth:		Marital Status: <input type="checkbox"/> Married <input type="checkbox"/> Single	
Present Employer:		Present Employer Address:	
Spouse First Name:	MI:	Last Name:	
SSN:		Date of Birth:	
Closest relative not living with:		Phone:	

Current Banking Institution:
Have you filed for bankruptcy within the past 7 years? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, provide date and location of filing? _____
Property: <input type="checkbox"/> Own <input type="checkbox"/> Rent <input type="checkbox"/> Other: _____
If recently purchased property, name of previous owner?
References: (No personal references-list businesses where you currently have or have had charge accounts)
1. _____
2. _____
3. _____

This section for Farm Account applicants only.						
Crop	Acres	Proj. Yield	App. Share	Avg. Price	Avg. \$/Acre	Total
Corn			%	\$	\$	\$
Soybeans			%	\$	\$	\$
Other			%	\$	\$	\$
Total Acres:			Total Crop Income:			
Are any crops fed to livestock? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, how much? _____			Total Other Income:			
			Total Projected Income:			

You agree that the following terms will govern any purchases made, and any charges to any account that you have with NuWay-K&H Cooperative.

1. In this Agreement "you" and "your" is the applicant(s), and "we" or "our" is NuWay-K&H Cooperative.
2. You will pay the entire balance owing on your account statement by the due date. You understand that we may refuse to extend your credit, suspend, or revoke your credit privileges, and require you to pay your account in full, at any time.
3. You agree that an INTEREST OR FINANCE CHARGE OF 1.5%, WHICH IS AN ANNUAL PERCENTAGE RATE OF 18%, PER YEAR will be applied to that part of any balance that resulted from purchases made during a calendar month, but not paid before the 15th of the following month plus any previous balance that remains unpaid. Further terms of the account are specified on the account statements. The minimum charge is \$.50 per month.
4. In addition to any other remedies, if your account is delinquent we may decide not to extend any further credit until your account is paid in full.
5. Your payments shall be applied first to the unpaid finance or interest charge, then to the remaining outstanding balance.
6. In the event that payment is not received when due, you are liable to NuWay-K&H Cooperative for the payment of all our collection costs, court costs, and any attorney's fees to pursue payment of your debt.
7. The terms and conditions of this document may be amended only by the agreement of all parties in writing.
8. If you are applying for a Joint Account, both of you agree to be bound by the terms and conditions of this agreement and each of you agree to be jointly and severally liable for the payment of all purchases or charges made from NuWay-K&H Cooperative.
9. This agreement shall be construed as having been delivered in the State of Minnesota and shall be construed in accordance with the laws of the State of Minnesota. All parties hereto expressly agree that venue shall be in the State of Minnesota, County of Martin only, and the undersigned hereby consents to the jurisdiction of the Courts of the State of Minnesota, County of Martin, and the U.S. District for the District of Minnesota.
10. We are not liable for any consequential or special damages of any kind. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY WAIVED BY YOU. ALL IMPLIED WARRANTIES ARE EXCLUDED, AND ALL GOODS ARE PURCHASED ON AN AS IS BASIS.
11. You hereby grant NuWay-K&H Cooperative a security interest in your inventory, equipment, livestock and crops, including the products and proceeds thereof, to secure payment of the credit extended by NuWay-K&H Cooperative. Your failure to pay all amounts owed to NuWay-K&H Cooperative when due shall constitute a default.
12. As an applicant for propane gas service, I acknowledge that I have been provided Propane Safety Warning literature AND/OR informed of on-line Propane Safety Warning information at www.iapropane.org.

In consideration of NuWay-K&H Cooperative extending credit to the undersigned, you agree that the above statements, to the best of your knowledge, are true and accurate, and you agree to pay your account within the terms specified on the statements provided to you, including any finance or interest charges that may accrue.

I understand that NuWay-K&H Cooperative will retain this application whether or not it is approved. NuWay-K&H Cooperative is authorized to check your credit and employment history, to answer questions about your credit experience with NuWay-K&H Cooperative, and to obtain a credit report on any applicant(s).

Applicant Name (Print): _____

Applicant Signature: _____ **Date:** _____

Spouse Name (Print): _____

Spouse Signature: _____ **Date:** _____

Personal Guarantee

(To be completed by all applicants except individuals)

Each of the undersigned hereby guarantees full payment of all present and future indebtedness of the applicant. This guarantee is open and continuous and is given to induce NuWay-K&H Cooperative to extend credit to the applicant. This personal guarantee shall remain effective until revoked by the undersigned by notice in writing to NuWay-K&H Cooperative. However, such a revocation shall be effective only as to amounts due which arise out of new contracts or transactions entered into more than 30 days after receipt of notice by NuWay-K&H Cooperative. Such notice must be given by certified mail to NuWay-K&H Cooperative. At any time NuWay-K&H Cooperative may, without notice, extend credit to applicant or modify, renew, extend, or compromise any indebtedness; take, subordinate, or release any security interests; release applicant or any other guarantor from any liability for indebtedness and otherwise deal with applicant and other guarantors in any manner deemed fit, without waiving the effectiveness of this personal guaranty. Each guarantor waives presentment, demand, protests, and notice of any kind. If there is more than one guarantor, the obligations are joint and several. NuWay-K&H Cooperative may bring a separate action against any guarantor without first proceeding against the applicant, or any other person or security, and without pursuing any other remedy. In any proceeding to interpret or enforce this personal guarantee, NuWay-K&H Cooperative shall be entitled to recover all of its costs and attorney fees from any personal guarantor. All notices regarding this personal guarantee must be sent by certified mail to NuWay-K&H Cooperative, 440 Highway 4 South, Trimont, Minnesota 56176-0371. Each guarantor hereby consents to the jurisdiction of the Courts of the State of Minnesota, County of Martin, and the U.S. District for the District of Minnesota.

Guarantor Name and Title (Print): _____

Guarantor SSN: _____

Guarantor Signature: _____ **Date:** _____

Guarantor Name and Title (Print): _____

Guarantor SSN: _____

Guarantor Signature: _____ **Date:** _____



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NuWay-KandH.com

Credit Policy

As a service to our patrons, NuWay-K&H Cooperative will extend credit to qualified applicants. Customers interested in obtaining an open account must complete a credit application. An open account is only available to customers with approved credit.

Open account customers must keep their account current to take advantage of the programs offered by NuWay-K&H Cooperative including cash discounts and prepayment discounts.

Customers who do not qualify for an open account based upon their credit application may, at NuWay-K&H Cooperative's sole discretion purchase products and services on a cash or prepaid basis. If you do not qualify for an open account, products and services will not be delivered until payment is received and verified.

NuWay-K&H Cooperative's billing cycle ends on the last day of each month. Statements are mailed to patrons on or about the fourth business day after month-end. Any amount shown on your statement is due and payable upon receipt. If payment is not received by the 15th of the month, a finance charge may be assessed on the past due balance at a rate of 1.5% per month.

Accounts that show a balance in the 31-60 day column are past due and may be placed on hold or cancelled. Accounts placed on hold must be paid in full before credit privileges are reinstated. Products and services will not be delivered to accounts on hold. If an account is more than 60 days past due, it may be turned over for collection and all credit privileges will be revoked.

If you have any questions regarding this policy, please contact the Credit Department 800-445-4118.

Effective 01/01/2015

Document Revised: 10/02/2018 9:38 AM



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Dear NuWay-K&H Cooperative Patron:

Please complete the information below to get setup for Automatic Payments through your bank account and/or emailed monthly statements sent directly to you. You can choose to complete, either or both options. When completed please email the form to Kelly Schulte at kelly.schulte@nuway-kandh.com. If you have any questions please contact Kelly Schulte at 507-639-7173.

Automatic Payment Authorization

I authorize NuWay-K&H Cooperative and the financial institution named below to initiate entries to my checking/savings account on the 10th of each month. This authority will remain in effect until I notify you in writing to cancel it in such time as to afford the financial institution opportunity to act on it.

Name of Financial Institution:			
City:	State:	Zip Code:	
Account No:		Checking: <input type="checkbox"/>	Savings: <input type="checkbox"/>
Financial Institution Routing No:			
Customer Name:			
Address:	City:	State:	Zip:
Signature:			
Date:			

Digital Statement Authorization

Help NuWay-K&H Cooperative save postage and mailing costs by signing up to receive your monthly statement by email. Please complete the information below and return in the enclosed envelope or drop off at our office.

Name:
Address:
Email:
Customer ID No:



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Policy Notice to Patrons

NuWay-K&H Cooperative
440 Highway 4 South
PO Box Q
Trimont, MN 56176
(507) 639-2311

NuWay-K&H Cooperative
302 West Main
PO Box 188
Wesley, IA 50483
(515) 679-4213

1. NuWay-K&H Cooperative does not guarantee performance on any products. Only guarantees made by the manufacturer will apply to the product.
2. NuWay-K&H Cooperative must have notice of product/application failure within 30 days on all pre-emergence herbicides and within 15 days on all post-emergence herbicides.
3. NuWay-K&H Cooperative accepts no liability for meter failure on product delivery systems. Please also note that if there is a broken seal on a bulk tank, NuWay-K&H Cooperative must charge for the full amount of the product and will also require a cleaning fee for decontamination.
4. NuWay-K&H Cooperative cannot accept partial returns on any products. If the seal is broken, it cannot be returned. Additionally, partial containers cannot be purchased from NuWay-K&H Cooperative, nor may NuWay-K&H Cooperative sell products in unapproved containers.

The undersigned patron acknowledges receipt of the above policy notices from NuWay-K&H Cooperative.

Date

Name of NuWay-K&H Patron

Signature

Form ST3, Certificate of Exemption

Purchaser: Complete this certificate and **give it to the seller.**

Seller: If this certificate is not completed, you must charge sales tax. Keep this certificate as part of your records.

This is a blanket certificate, unless one of the boxes below is checked. This certificate remains in force as long as the purchaser continues making purchases or until otherwise cancelled by the purchaser.

☐ Check if this certificate is for a single purchase and enter the related invoice/purchase order # _____.

☐ If you are a contractor and have a purchasing agent agreement with an exempt organization, check the box to make purchases for a specific job. Enter the exempt entity name and specific project:

Exempt entity name _____ Project description _____

Name of Purchaser _____

Business Address _____ City _____ State _____ ZIP code _____

Purchaser's Tax ID Number _____ State of Issue _____

If no tax ID number, Enter one of the following:	FEIN	Driver's license number/State issued ID number
		State of Issue Number

Name of seller from whom you are purchasing, leasing, or renting _____

Seller's Address _____ City _____ State _____ ZIP code _____

Type of Business

- ☐ 01 Accommodation and food services
- ☐ 02 Agricultural, forestry, fishing, hunting
- ☐ 03 Construction
- ☐ 04 Finance and insurance
- ☐ 05 Information, publishing and communications
- ☐ 06 Manufacturing
- ☐ 07 Mining
- ☐ 08 Real estate
- ☐ 09 Rental and leasing
- ☐ 10 Retail trade

- ☐ 11 Transportation and warehousing
- ☐ 12 Utilities
- ☐ 13 Wholesale trade
- ☐ 14 Business services
- ☐ 15 Professional services
- ☐ 16 Education and health-care services
- ☐ 17 Nonprofit organization
- ☐ 18 Government
- ☐ 19 Not a business (explain) _____
- ☐ 20 Other (explain) _____

Reason for Exemption (See Instructions)

- ☐ A Federal government (department) _____
- ☐ B Specific government exemption _____
- ☐ C Tribal government (name) _____
- ☐ D Foreign diplomat # _____
- ☐ E Charitable organization # _____
- ☐ F Educational organization # _____
- ☐ G Religious organization # _____
- ☐ H Resale
- ☐ I Qualifying capital equipment (see instructions when equipment claimed is part of a construction project)

- ☐ J Agricultural production
- ☐ K Industrial production/manufacturing
- ☐ L Direct pay authorization
- ☐ M Multiple points of use (services, digital goods, or computer software delivered electronically)
- ☐ N Direct mail
- ☐ O Other (enter number from instructions) _____
- ☐ P Percentage exemption
 - ☐ Advertising (enter percentage) _____%
 - ☐ Utilities (enter percentage) _____%
 - ☐ Electricity (enter percentage) _____%

I declare that the information on this certificate is correct and complete to the best of my knowledge and belief. (PENALTY: If you try to evade paying sales tax by using an exemption certificate for items or services that will be used for purposes other than those being claimed, you may be fined \$100 under Minnesota law for each transaction for which the certificate is used.)

Signature of Authorized Purchaser _____

Print Name Here _____

Title _____

Date _____



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NuWay-K&H Cooperative New Propane Customer Tank and Delivery Status

After you have read and understand the enclosed information, including:

- NuWay-K&H Cooperative Propane Accounts, Policies and Fees
- Credit Policy
- Propane Safety Guide

Please indicate what you would like your delivery status to be if your credit application is approved for an open account (charging privileges) with NuWay-K&H Cooperative.

_____ I wish to be set up with a Will Call delivery status. It is my responsibility to watch my tank's level and call when I need fuel.

_____ I wish to be set up with a Scheduled delivery status. You deliver to my tank on a schedule using my past usage. I will still help to monitor my tank and call if it gets to 20%

If you are a propane or fuel oil user, this form must be returned with your credit application in order to receive deliveries.

Tank Site Address: _____

Tank Size: _____ **Tank Serial #:** _____ **Tank Manufacturer:** _____

Year: _____ **Tank %:** _____ **Tank Ownership (Check One):** ☐ Rent ☐ Own

Signature

Date

Print Name

Busines Name (If applicable)



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NuWay-K&H Cooperative Even Pay Program

1. Our Even Pay Program offers monthly payments calculated on average fuel usage from your 2 previous heating seasons. The Even Pay Program is a continuous program beginning April 1st. Your first payment is billed on your statement and will be automatically withdrawn the 10th of the following month. Payment in full is required every month. Please contact us if you would like to be removed from the Even Pay Program. New participation will not be accepted after September 30th
2. Only home heating fuel charges are eligible expenses for your Even Pay payment. Service call, parts, labor, and other charges to your account are not eligible for your monthly payment. These charges are due separately on the statement due date.
3. Even Pay customers are on scheduled delivery. Scheduled delivery uses your past fuel usage plus the current day's temperature to determine when you will need fuel. NuWay-K&H Cooperative relies ultimately on **YOU, the customer, to watch your propane tank level. If you notice your tank(s) is below 20%, please call.**
4. Even Pay Program customers are required to be setup with Automatic Payment Withdrawal (ACH). **Your payment is automatically withdrawn from your checking or savings account on the 10th of each month.**
5. NuWay-K&H Cooperative reserves the right to adjust your monthly Even Pay payment. You will be notified of any changes on your monthly statement. Factors that may affect your payment are increase or decrease in consumption or in price per gallon.
6. **ACH Returns/Declines – NuWay-K&H Cooperative will not allow more than 2 returned payments to any Even Pay Program customer. If this occurs you will be removed from Even Pay Program, Removed from Scheduled Delivery, and moved to a Cash on Account Status immediately.**

If you would like to get setup or if you have any additional questions on the Even Pay Program, please contact Tricia Knudson by calling 507-639-7134.

Cooperatively Yours,

NuWay-K&H Cooperative



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To our Valued Customers:

Our mission is to provide propane in a way that is safe for you and our employees.

If you have a propane leak or one is suspected, you should:

1. Extinguish all flames and avoid sparks (no cell phone use and avoid using light switches)
2. Leave the area
3. Close the shut off valve located under the tank cover
4. Contact NuWay-K&H Cooperative at 800-445-4118
5. Do not return to the building or area

Unfortunately, there may be times when you run out of gas. This could create an unsafe environment for both you and our delivery drivers. Our drivers plan routes to maximize their efficiency and minimize operating costs, which keeps our propane reasonably priced for you.

If you run out of propane gas, you should:

1. Close the shut off valve located under tank cover ***See reverse side for reference**
2. Contact NuWay-K&H Cooperative at 800-445-4118

Delivery and System Leakage Test Fees

- SCHEDULED DELIVERY OR EVEN PAY CUSTOMER - OUT OF GAS – No charge. **Account must be in good standing.**
- WILL CALL (accounts in good standing) or COA (Cash on Account)
 - \$150.00 – DELIVERY FEE DURING NORMAL BUSINESS HOURS – with less than 2 business-day notice AND/OR less than 300 gallons minimum delivery.
 - \$250.00 – DELIVERY FEE - AFTER HOURS, WEEKEND AND HOLIDAY CHARGE - ***No deliveries to COA or delinquent accounts will be made after hours, on weekends or holidays.**
 - \$90.00 – SYSTEM LEAKAGE TEST - * Out of Gas or Suspected Out of Gas
- **NuWay-K&H Cooperative reserves the right to refuse delivery to Will Call accounts after normal business hours.**

- **In a reported out of gas situation or suspected leak we are required to perform a system leakage test where an adult will need to be present. Three out of gas reports for will call delivery status tanks will result in termination of services.**
- **If our personnel find an unsafe condition related to your system, it will be RED Tagged and taken out of service. You will need to call a qualified serviceperson to make repairs before our personnel will place your system back in service.**

Other situations that require us to perform a system leakage test are:

- New customer/Change in Ownership
- System interruption following repairs or modifications
- Tank added to existing account

A copy of our propane policies can be made available upon request or found on our website at **NuWay-KandH.com**.

Cooperatively,

NuWay-K&H Cooperative

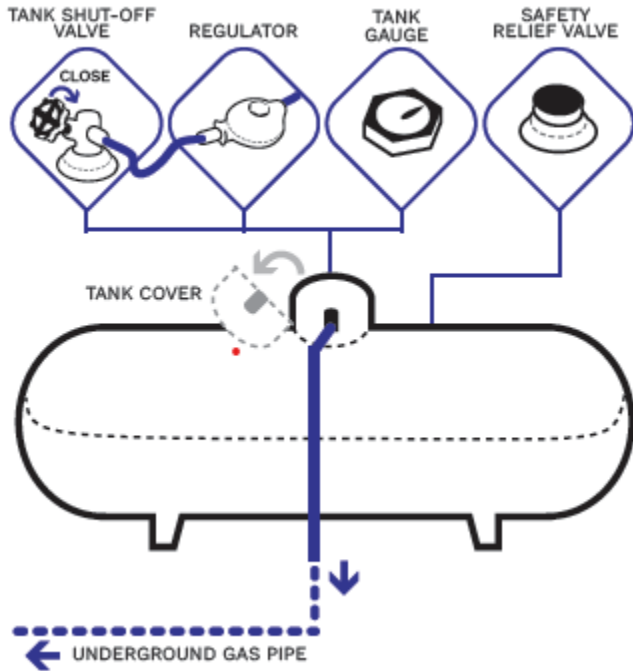
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How to Turn service valve off on tank

<https://propane.com/safety/safety-articles/how-to-turn-off-a-propane-tank/>



How to Read a Tank Gauge

- Look at the gauge attached to the tank with numbers from 5 to 95.
(Don't be confused by the pressure scale with numbers from 0 to 300.)
- Numbers indicate the percentage of gas in the tank.



IF GAUGE READS	NUMBER OF GALLONS REMAINING:		
	250-GAL. TANK	500-GAL. TANK	1,000-GAL TANK
80%	200	400	800
70%	175	350	700
60%	150	300	600
50%	125	250	500
40%	100	200	400
30%	75	150	300
IF GAUGE READS LESS THAN 20%, TELL CUSTOMER TO ORDER GAS			



NUMBERS INDICATE THE
PERCENTAGE OF GAS IN THE TANK



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NUWAY-K&H COOPERATIVE PROPANE ACCOUNTS, POLICIES, AND FEES

Our commitment at **NuWay-K&H Cooperative** is to provide you, our customer, the most cost-efficient fuel and best service for all of your heating needs in a way that is safe for you and our employees. Our insurance carrier requires that NuWay-K&H Cooperative inform you of our **Propane Accounts, Policies and Fees**. Please take the time to read through this information. If you have any questions, please contact us at 800-445-4118.

NEW ACCOUNTS - A credit application must be completed, returned, and approved before credit privileges are extended and fuel is delivered/services are performed. New propane accounts that own their own tank(s) **require** a system inspection and documented **system leakage test** to ensure that the system complies with requirements as outlined in NFPA 54 and NFPA 58. The system leakage test will be done prior to any propane being delivered. Regulators must also meet manufacturer requirements prior to delivery.

LEASED TANK SET - If you are leasing a tank from us, NuWay-K&H Cooperative personnel will meet with you to establish where the tank will be located. All tanks must be located less than 100 feet from a hard surface road or driveway where the tank can be easily accessed and safely filled by our delivery driver. A NuWay-K&H Cooperative leased tank requires a signed and dated lease agreement be on file, along with a signed leak check and delivery method prior to any deliveries.

CHANGE IN OWNERSHIP OR TENANT - When a home or rental property changes ownership or tenants; a **system leakage test is required** (see "Fee Schedule"). It is necessary for landlords to provide "Duty to Warn" information and notify new renters that NuWay-K&H Cooperative must be contacted for an inspection including a documented system leakage test before delivery and service of propane can be provided. An adult must be present for the leakage test and to sign the completed paperwork. When property is sold any remaining product in the tank is settled between the buyer and the seller.

LANDLORD RESPONSIBILITIES - Landlords are responsible for LP delivery choice (scheduled delivery or will call), paying for propane delivered, and providing renters the Duty to Warn safety information packet. Landlords are responsible for equipment lease agreements and annual equipment lease charges on NuWay-K&H Cooperative owned tanks. Landlords are responsible for repairs and maintenance charges on landlord owned tanks on their rental property as well as all piping from the tank service valve on down the line for Customer and NuWay-K&H owned tanks.

SCHEDULED DELIVERY - Scheduled Delivery predicts your delivery needs, which we'll do with no prior notification. NuWay-K&H Cooperative relies ultimately on **YOU, the customer, to watch your propane tank level**. We make deliveries based on heating degree day calculations and past usage. Extreme temperature fluctuations, adding or removing appliances, other heating sources, and circumstances beyond our control make it impossible to make all deliveries as/when needed. Please help us minimize out of gas situations by checking your tank level frequently. **If you notice your tank is below 20%, please call us.** If an out of gas situation arises, there is no charge to you for a system leakage test. We may or may not fill your tank to 80% full every delivery. Once you are set up on scheduled delivery, you will remain there until you notify us and sign appropriate documentation switching you from our scheduled delivery program. Your account must be kept current to qualify and remain on scheduled delivery.

EVEN PAY - NuWay-K&H Cooperative's Even Pay offers you an opportunity for monthly payments calculated on your past usage. We look at your past average fuel usage plus the Even Pay price/gallon and come up with a monthly payment. If necessary, we will adjust your payment up or down depending on your usage and the price/gallon. **All Even Pay accounts must be set up on Scheduled Delivery.** Even pay accounts are required to make automatic payments (ACH), your monthly payment will be deducted automatically from your checking or savings account on the 10th of each month.

WILL CALL DELIVERY - You must monitor your tank level and give us a 2-business day notice before fuel is delivered. If you are unsure of how to read the gauge to determine your tank's level, please call us and we can come and show you. If an emergency delivery or out of gas situation arises you will be charged any and all applicable charges – (see "Fee Schedule"). NuWay-K&H Cooperative reserves the right to refuse delivery to Will Call accounts after normal business hours and will not deliver fuel in an out of gas situation unless an adult is present.

OUT OF GAS or SUSPECTED OUT OF GAS – NUWAY-K&H COOPERATIVE POLICY - When an out of gas situation is reported or one is suspected, a system leakage test is required. An adult must be present for this test. This policy is in place for your safety and the safety of your family. Upon the successful passage of the system leakage test, your system will be placed back into service. If a leak or unsafe condition is found, your system will be taken out of service and RED TAGGED until it is corrected. Three out of gas reports for will call delivery status tanks will result in termination of services.

SYSTEM LEAKAGE TEST - NuWay-K&H Cooperative is required to have at least one system leakage test on file for each propane tank we service. Propane leaks can cause an explosion or fire resulting in injury or death. We want you and your family to be safe. Any unsafe conditions or issues with your system that violates NFPA code will require us to take the system out of service and RED TAG until it is corrected. Since a system leakage test requires access to your home or business as well as a signature, **you must be on site**. If you want to schedule a leak check, call 800-445-4118 to schedule an appointment - see "Fee Schedule" for cost.



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CASH ON ACCOUNT - Cash On Account (COA) requires cash payment for propane to a NuWay-K&H Cooperative office before any fuel delivery. COA accounts are set up as will call delivery. You must call **2-business days** prior to your fuel being delivered. **NuWay-K&H Cooperative will not deliver fuel after hours, weekends or holidays to any COA account.** During normal business hours, if an emergency delivery or out of gas situation arises, you are responsible for all applicable charges (see "Fee Schedule").

MINIMUM DELIVERY/2-BUSINESS DAY NOTICE - All deliveries to Will Call and COA accounts that are less than 300 gallons or with less than 2-Business Day notice are subject to our Fee Schedule.

FEE SCHEDULE

*** Subject to change without notice***

SCHEDULED DELIVERY OR EVEN PAY CUSTOMER - OUT OF GAS:

- No charges if account is in good standing.

WILL CALL OR COA (CASH ON ACCOUNT) ACCOUNTS:

- **\$150.00 - DELIVERY FEE - DURING NORMAL BUSINESS HOURS - with less than 2-business day notice or less than 300-gallon delivery minimum**
- **\$250.00 - DELIVERY FEE - AFTER HOURS, WEEKEND, AND HOLIDAYS**
 - ***NuWay-K&H Cooperative has the right to refuse delivery to Will Call accounts after normal business hours and will not deliver to COA or delinquent account customers after hours, on holidays, or on weekends.**
- **\$90.00 - SYSTEM LEAKAGE TEST - *Out of Gas or Suspected Out of Gas**

NUWAY-K&H COOPERATIVE RESERVES THE RIGHT TO REFUSE TO DELIVER LP IN THE FOLLOWING SITUATIONS:

- COA (Cash on Account) – when cash is not in the NuWay-K&H Cooperative office prior to delivery
- Account status – account must be current and in good standing
- Inclement weather – situations deemed unsafe for our drivers to be out on the road to be determined by NuWay-K&H Cooperative
- Employee safety – LP tank accessibility is unsafe; debris, snow, etc. or house is unsafe to enter to be determined by NuWay-K&H Cooperative
- The customer propane system is not up to code and/or regulators don't meet manufacturer requirements.
- Customer or adult is not present to allow access to home and perform leakage test *reported out of gas or suspected out of gas situations.

ODORANT WARNING - Odorant is added to propane to aid in the detection of leaks. This Odorant has a foul smell. However, certain chemical reactions with materials in the propane system, or propane gas from underground leaks passing through certain soils can reduce the odor level. No odorant will be 100% effective in all circumstances.

PROPANE GAS DETECTORS - NuWay-K&H Cooperative recommends the use of LP gas detectors for your safety. NuWay-K&H Cooperative does not sell or install propane gas detectors.

SNOW and DEBRIS Removed from Tanks - Keep your tanks accessible by cleaning driveways and pathways of snow, shrubs, debris, flammable materials, etc. so that our driver can safely deliver fuel to your tank. If you are away in the winter months, please make accommodations to have a path cleared to your tank. **We will not make a delivery if we deem it a safety risk that endangers our employee and our equipment.**

UP/DOWNGRADED - If you have upgraded your drying capacities, commercial facilities, or put an addition on your home, your propane usage may increase. If you have added an additional gas appliance or added an alternative heat source and are on scheduled delivery, please contact us so that we can adjust the timing of your propane delivery.

Contact us if you have any questions concerning your propane storage, system, or delivery. We want to remind you to keep us informed of changes to your telephone number and/or address. Should an emergency occur, we may need to contact you. Please reach us by calling 800-445-4118 with any questions you may have.

Thank you,
NuWay-K&H Cooperative